2020 ANNUAL REPORT TO THE COMMUNITY

Spring 2020

NORA’S NOTES

As we were getting ready to go to print with this 2020 Annual Report to the community on 2019 events, the world became embattled with COVID-19. It is difficult to celebrate our past year’s successes when our community is reeling from another crisis. It was Douglas Conant, former President and CEO of the Campbell Soup Company, who said, “Learning to celebrate success is a key component of learning how to win in the market”. While we aren’t competing to be the world’s most well-known canned soup, we do want our community to win. After suffering together through multiple tragedies last year, and now facing an unknown health and financial crisis in 2020, it is worth a minute of our time to look back at 2019 and celebrate a few, noteworthy achievements. It is also part of our annual responsibility in terms of being transparent with you on how we use your donations. I hope you can take a minute to read our report to you and enjoy together, the successes of 2019. Then, please take a moment to meditate, pray, and cheers to an improved outlook for 2020. Lastly, please complete the enclosed envelope and make a donation to SICSA today. This will go a long way in helping us complete our lofty 2020 and beyond goals. Thank you in advance. Stay safe. Stay healthy!
In 2019, SICSA’s Help Center provided almost 5,000 contacts to people who had pet-related emergencies. Our services to these families and their pets included:

- Provided **pet food and supplies** to people experiencing financial hardship or to those willing to care for homeless animals until a placement could be found.
- Administered **limited veterinary care** to animals who otherwise might not have received it.
- Furnished **behavioral support and training** to help keep animals in their homes.
- **Reunited 54 pets** with their families.
- Provided **temporary boarding to 24 animals** of people experiencing homelessness, hospitalized, leaving domestic violence situations, and participating inpatient treatment who did not have care for their pets otherwise.

As a result of these services, **1,307 animals were diverted from intake** and able to stay or return to their families. While provided for the pet, this service fulfills an important human need – the ability to keep an animal providing both emotional support and socialization for their humans.

For those animals which need our adoption and placement services, SICSA prescribes to a Capacity for Care management model. What this means is that prior to entering our program, we consider the needs of each individual animal and our ability to provide six freedoms of animal welfare. Specifically:

- Freedom from hunger and thirst
- Freedom from discomfort
- Freedom from pain, injury, or disease
- Freedom from fear and distress
- Freedom to express normal behavior
- Freedom from euthanasia for animals that are neither terminally ill nor dangerous.

To ensure these freedoms, SICSA has a managed intake process to ensure we have the right accommodations and staffing patterns to provide the animals in our care with not only food and shelter, but also medical, enrichment, and behavioral services. In 2019, **1,300 cats and 564 dogs came into our adoption program** through rescue transfer from high volume and under-resourced shelters, as well as through surrenders from the community. This is a **24% increase over 2018**, and our **highest number of intakes since SICSA began in 1974**!
### A Day in the Life

#### Animal Care
- **59,548** days of housing
- **119,096** meals served
- **1,825** loads of laundry washed, dried, and folded
- **2,804** walks in all kinds of weather
- **4,374** enrichment activities

#### Medical Care
- **1,147** spay/neuter surgeries
- **5,215** vaccines administered
- **7,553** treatments completed - including medications
- **2,851** diagnostic testing provided
- **120** other surgical procedures
SICSA reached a new milestone in 2019, placing over 2,000 animals into their forever homes. The 2,000th adoption was a 3 year old cat named Ollanger. Ollanger arrived at SICSA a few short weeks before his new family took him on a slumber party in late December.

In addition to Ollanger, 1,373 cats and 665 dogs found their homes, bringing our total adoptions and placements to 2,039. This represents a 10% increase over 2019, and our highest number of adoptions on record!

### Animal Outcome

<table>
<thead>
<tr>
<th>Animal Outcome</th>
<th>Cats</th>
<th>Dogs</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transferred to behavior programs or sanctuary:</td>
<td>0</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Returned to Owner/Guardian:</td>
<td>39</td>
<td>19</td>
<td>58</td>
</tr>
<tr>
<td>Adopted:</td>
<td>1,334</td>
<td>644</td>
<td>1,978</td>
</tr>
<tr>
<td>Died in Care/Medical or Dangerous Euthanasia:</td>
<td>25</td>
<td>6</td>
<td>31</td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td>1,398</td>
<td>673</td>
<td>2,071</td>
</tr>
</tbody>
</table>

Who doesn't love a happy ending? At SICSA, we are so thrilled to be able to help furry friends and families find one another. Below is just a sampling of some of our Happy Tails from 2019. For more Happy Tails, please subscribe to our E-newsletter, Facebook, and Instagram pages.

**Queen Bean:** Queen Bean was brought to SICSA in June of 2019 after her previous owner could not give her the attention she deserved. Our animal care team noticed a few behavior issues with Queen Bean and other dogs. To ensure Queen Bean’s time with us was less stressful, she went to foster care for several months. The foster family would then bring her to SICSA on the weekends for adoption showings. Finding Queen Bean a home with no other animals was certainly a challenge. Having time away from other animals in her foster home, however, helped Queen Bean be more relaxed and able to show off her true colors to potential adopters. As a result, after two months, Queen Bean’s adopters came to SICSA to meet her and fell in love! They told us “We are so happy! We will forever remember this day. She has adjusted well and made herself at home!”

**Puff:** When Puff arrived at SICSA in late April 2019, he was found to have an infected tooth and was FIV+. Our amazing medical team worked on his tooth, as well as educating potential adopters on what having an FIV+ cat did and did not mean. When Robert came to SICSA looking to adopt and found Puff, he immediately fell in love. Like many cats, Puff took some time to adjust in his new home. However, with some support from the SICSA staff, Puff started to come out of his shell. Robert said that “Puff sits on my lap for hours, sleeps with me at night, and plays like a 6 month old kitten, not a 6 year old adult. He’s wonderful.”

A few months later, the staff at SICSA called Robert to let him know of another FIV+ cat that had arrived at SICSA. He came in to adopt Minerva, a gorgeous tortoise colored cat, and couldn’t resist giving her 2 month old kitten a home, too. Robert is now a proud cat parent of 3!
Our Humane Education programming provided tools to 4,628 young people that encourage critical thinking, respect, empathy, and compassion for animals. This was done through camps, classroom activities, and club activities.

In 2019, Kimberly Elman with Best Friends Animal Society stated that “SICSA has an outstanding VolunTeen program, one of the best in the country! They offer a variety of ways for teens to volunteer their time with shelter pets, helping to save precious lives in their community, while learning more about humane education.”

Providing low cost and subsidized spay and neuter services for the public has been a critical part of SICSA’s prevention efforts for almost three decades. In 2019, SICSA provided a record number of public spays and neuters. In addition to the 1,147 spays and neuters we provided to animals in our adoption program, our team altered an additional 3,581 animals. This is a 12% increase over 2018, and prevented thousands of homeless animals.

The vast majority of those, 75%, were cats. Due to services in Montgomery County for cats greatly decreasing, SICSA worked even more diligently to try and reduce the number of feral and free roaming cats. This including the implementation of two Trap-Neuter-Return (TNR) programs in partnership with the cities of Kettering and Centerville.

At the heart of everything SICSA does is our army of volunteers. SICSA began as volunteer-led organization. Forty-five years later, volunteers are still the life blood of our services. In 2019, our 700+ volunteers provided almost 44,000 hours of services. This included more than 20,000 hours by our volunteer fosters, and almost 22,000 at the building, through events, and more! This is the equivalent of 21 full time employees! We are especially proud of the 19% increase we had in 2019 of those volunteers who averaged 4+ hours a month.

SICSA also became certificated as a Service Enterprise Organization (SEO) by the Points of Light Foundation in 2019. A Service Enterprise Organization is one which leverages volunteers to achieve operational efficiency and increase social impact. We are proud to be among the top 11% of nonprofits in the country which have earned this certification in volunteer management and organizational performance.
In June of 2019, SICSA officially became the owner of Pet Wants Dayton. This is an exciting venture at several levels. First, having this line of business allows SICSA to further diversify our income. **Any proceeds from the sale of Pet Wants items go directly back into our programs and services.** Second, it offers really great food and **products**, made locally, fresh, nutritionally, and delivered! Third, the animals in SICSA’s care benefit, too! Every animal not on a prescription diet is able to enjoy this high-quality food while at SICSA. If you have not yet tried Pet Wants, please, check us out!

2019 UNAUDITED OPERATING BUDGET

<table>
<thead>
<tr>
<th>Expenses</th>
<th>$</th>
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</thead>
<tbody>
<tr>
<td>Staffing, Benefits, &amp; Related</td>
<td>1,316,275</td>
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<tr>
<td>Non-Personnel Veterinary</td>
<td>229,633</td>
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<tr>
<td>Cost of Doing Business</td>
<td>178,683</td>
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<tr>
<td>Donor, Members, &amp; Marketing</td>
<td>73,806</td>
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<tr>
<td>Pet Wants &amp; Retail</td>
<td>62,910</td>
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<tr>
<td>Special Events</td>
<td>41,489</td>
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<tr>
<td>Programs &amp; Services</td>
<td>31,083</td>
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<tr>
<td>Community Engagement</td>
<td>22,125</td>
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<tr>
<td>Depreciation</td>
<td>71,910</td>
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<tr>
<td><strong>Sub Total</strong></td>
<td>2,027,915</td>
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</table>

<table>
<thead>
<tr>
<th>Income</th>
<th>$</th>
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<tbody>
<tr>
<td>Estates &amp; Trusts</td>
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<tr>
<td>Donations</td>
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<td>Clinic Services</td>
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<td>Program Service Fees</td>
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<tr>
<td>Special Events</td>
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<tr>
<td>Pet Wants &amp; Retail</td>
<td>73,263</td>
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<tr>
<td>Community Engagement</td>
<td>95,423</td>
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<td><strong>Sub Total</strong></td>
<td>2,015,377</td>
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<tr>
<td><strong>Net = Savings &amp; Investments</strong></td>
<td>$136,071</td>
</tr>
</tbody>
</table>

We are so grateful for your support. SICSA strives to be good stewards of your patronage. We are independently audited on an annual basis. Charity Navigator, Guidestar and the Better Business Bureau are just a few who continue to applaud our transparency, management practices, outcomes and reputation.

SICSA Pet Adoption and Wellness Center is a 501(c)3 charitable organization.

EIN: 23-7367199
Every attempt has been made to ensure correctness in the list above. If, for any reason, you are listed incorrectly, please contact us at info@sicsa.org so we may make any necessary corrections. Donor Roll does not include Capital Campaign. Thank you!

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Stella & Warren Assink
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Susan Wolf
Brian & Sandy Woodruff
Bill Worthington

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Alternate Solutions Health Network
Altria Corporation
AMVE's Department of Ohio 1st District
Berry Investments, Inc.
Carley Creek Farm
Carriage Trace Inc.
Dayton Regional STEM School
Dermatologists of S.W. Ohio, Inc.
Dewey's Pizza
Dorothy Lane Market
EAGLE Registrations
Farmers & Merchants Bank
First American Title
Flying Ace Express Carwash
Goldfish, Lamb & Hobbs, CPAs
Heartland Federal Credit Union
Illinois Tool Works Foundation
James & Geraldine Summers Fund
Key Lawrence Price Designated Fund
Kenneth E. Scott Charitable Trust
Kuhns Brothers Company Foundation
Landmark Title Agency South, Inc.
LONI National Bank
Leland Foundation
Levin Porter Architects
Magnified Giving
Mentis Corporate Offices
Marc Glassman Inc.
Marion's Piazza
MedVet Associate, LLC
Miami University Regions
Midwestern Wealth Management
MLS Team
Modern Woodmen of America
Ohio Pet Fund
Pet Suites Pet Resort & Spa
PettPeople Enterprises
PetSmart Charities, Inc.
PNC Bank
Premier Health Corporate Office
PrimeLending
Quality One Exteriors, LLC
Reynolds and Reynolds Associate Foundation
Riegel Financial Group
Sauerkrut German Band
Sherman Standard Register Foundation
Sound Valley Music
Square One Salon and Spa
Stephens Advertising LLC
Sweetwater Sound, Inc.
The Albert & Helen Scharrer Fund
The Estate of Bruno Reiner
The Carl J. Davis, Jr. Fund
The China Hershey Memorial Fund
The Chilgoup
The Estate of Bonneta R. Judd
The Estate of Mary Berryhill
The Estate of Phyllis A. Boyle
The Estate of Sarah Glasscocker
The Fraternal Order of Moai Koi Tiki Chapter
The George Geis Family Fund
The Haile Family Foundation, Inc.
The Jean Banger Rice Trust
The Joseph Weinreich Trust
The Kitty and Kentucky Fund
The Kroger Company
The Petco Foundation
The Richard and Helen Shell Endowment Fund
The UH Agency
Thrift Financial
Timothy J. Thoma Fund of The Dayton Foundation
Touch of Gratitude, LLC
United Way of the Greater Dayton Area
W.A. Hammond Driertie Co LTD
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DONOR ROLL

$500 and above
PHOTOS THROUGHOUT THE YEAR

PUPCOMING & CAT-TASTIC EVENTS:
View our online event calendar at SICSA.org/events!

- **Friends of SICSA Garage Sale**
  - Thursday, July 16th & Friday, July 17th
  - 8:00 am - 4:00 pm
  - Location: 2600 Wilmington Pike, Dayton, OH 45419 (Old SICSA)

- **Friends of SICSA Summer Bazaar**
  - Friday, July 31st
  - 12:00 pm - 7:00 pm
  - & Saturday, August 1st
  - 9:00 am - 4:00 pm
  - Location: SICSA Pet Adoption & Wellness Center

- **The Cat's Meow**
  - Saturday, September 19th
  - More information to follow!

Stay Involved!
Follow us on Facebook, Instagram and TikTok!