

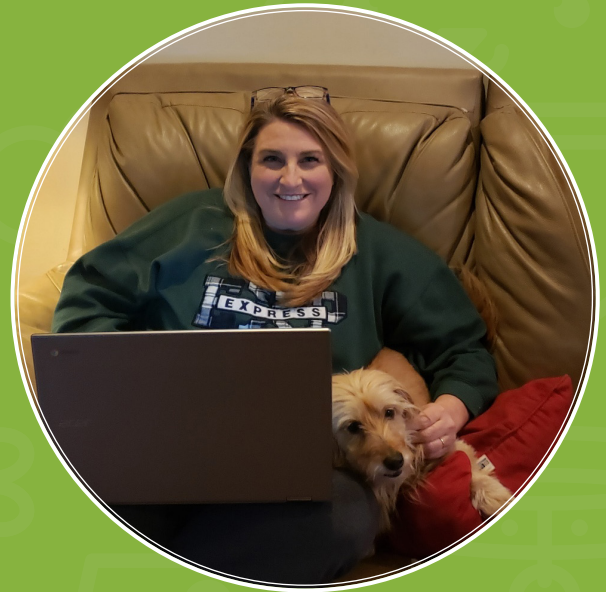
2020 ANNUAL REPORT TO THE COMMUNITY



Spring 2020

NORA'S NOTES

As we were getting ready to go to print with this 2020 Annual Report to the community on 2019 events, the world became embattled with COVID-19. It is difficult to celebrate our past year's successes when our community is reeling from another crisis. It was Douglas Conant, former President and CEO of the Campbell Soup Company, who said, "Learning to celebrate success is a key component of learning how to win in the market". While we aren't competing to be the world's most well-known canned soup, we do want our community to win. After suffering together through multiple tragedies last year, and now facing an unknown health and financial crisis in 2020, it is worth a minute of our time to look back at 2019 and celebrate a few, noteworthy achievements. It is also part of our annual responsibility in terms of being transparent with you on how we use your donations. I hope you can take a minute to read our report to you and enjoy together, the successes of 2019. Then, please take a moment to meditate, pray, and cheers to an improved outlook for 2020. Lastly, please complete the enclosed envelope and make a donation to SICSA today. This will go a long way in helping us complete our lofty 2020 and beyond goals. Thank you in advance. Stay safe. Stay healthy!



Nora and her pup, Bella, working from home during the Shelter In Home Order.

There is so much to share! Here are a few highlights from our amazing year. Please log onto our website and check out our blog for more examples of the services we continue to provide our community.

Donated over 100 lbs. of food and supplies to The Food Bank after the Memorial Day tornadoes



SICSA has a plan to help our community address stray and feral cats.

Created a Community Cat Initiative in Kettering and Centerville to spay and neuter feral cats

Transported 30 animals out of the path of Hurricane Dorian



Started a "No Pet Left Behind" adoption initiative to find every animal a home



HELP CENTER & INTAKE

In 2019, SICSA's Help Center provided almost 5,000 contacts to people who had pet-related emergencies. Our services to these families and their pets included:

- Provided **pet food and supplies** to people experiencing financial hardship or to those willing to care for homeless animals until a placement could be found.
- Administered **limited veterinary care** to animals who otherwise might not have received it.
- Furnished **behavioral support and training** to help keep animals in their homes.
- **Reunited 54 pets** with their families.
- Provided **temporary boarding to 24 animals** of people experiencing homelessness, hospitalized, leaving domestic violence situations, and participating inpatient treatment who did not have care for their pets otherwise.



Volunteer helps with Intake.

As a result of these services, **1,307 animals were diverted from intake** and able to stay or return to their families. While provided for the pet, this service fulfills an important human need – the ability to keep an animal providing both emotional support and socialization for their humans.

For those animals which need our adoption and placement services, SICSA prescribes to a Capacity for Care management model. What this means is that prior to entering our program, we consider the needs of each individual animal and our ability to provide six freedoms of animal welfare. Specifically:

- Freedom from hunger and thirst
- Freedom from discomfort
- Freedom from pain, injury, or disease
- Freedom from fear and distress
- Freedom to express normal behavior
- Freedom from euthanasia for animals that are neither terminally ill nor dangerous.

To ensure these freedoms, SICSA has a managed intake process to ensure we have the right accommodations and staffing patterns to provide the animals in our care with not only food and shelter, but also medical, enrichment, and behavioral services. In 2019, **1,300 cats and 564 dogs came into our adoption program** through rescue transfer from high volume and under-resourced shelters, as well as through surrenders from the community. This is a **24% increase over 2018**, and our **highest number of intakes since SICSA began in 1974!**



Bennett, adopted June 2019.

A DAY IN THE LIFE

Animal Care



59,548 days of housing



119,096 meals served



1,825 loads of laundry washed, dried, and folded



2,804 walks in all kinds of weather



4,374 enrichment activities

Medical Care



1,147 spay/neuter surgeries



5,215 vaccines administered



7,553 treatments completed - including medications



2,851 diagnostic testing provided

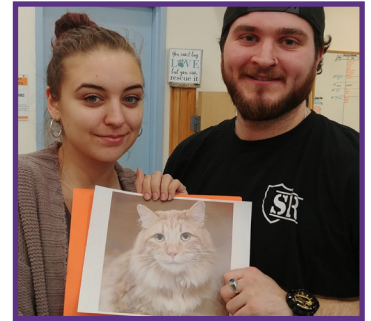


120 other surgical procedures

ADOPTIONS & PLACEMENTS

SICSA reached a new milestone in 2019, placing over 2,000 animals into their forever homes. The 2,000th adoption was a 3 year old cat named Ollanger. Ollanger arrived at SICSA a few short weeks before his new family took him on a slumber party in late December.

In addition to Ollanger, 1,373 cats and 665 dogs found their homes, bringing our total adoptions and placements to 2,039. **This represents a 10% increase over 2019, and our highest number of adoptions on record!**



Ollanger's adopters hold up his picture.

Animal Outcome	Cats	Dogs	Total
Transferred to behavior programs or sanctuary:	0	4	4
Returned to Owner/Guardian:	39	19	58
Adopted:	1,334	644	1,978
Died in Care/Medical or Dangerous Euthanasia:	25	6	31
Total:	1,398	673	2,071



Bacon, adopted in April 2019.

HAPPY TAILS

Who doesn't love a happy ending? At SICSA, we are so thrilled to be able to help furry friends and families find one another. Below is just a sampling of some of our Happy Tails from 2019. For more Happy Tails, please subscribe to our E-newsletter, Facebook, and Instagram pages.



Queen Bean: Queen Bean was brought to SICSA in June of 2019 after her previous owner could not give her the attention she deserved. Our animal care team noticed a few behavior issues with Queen Bean and other dogs. To ensure Queen Bean's time with us was less stressful, she went to foster care for several months. The foster family would then bring her to SICSA on the weekends for adoption showings. Finding Queen Bean a home with no other animals was certainly a challenge. Having time away from other animals in her foster home, however, helped Queen Bean be more relaxed and able to show off her true colors to potential adopters. As a result, after two months, Queen Bean's adopters came to SICSA to meet her and fell in love! They told us "We are so happy! We will forever remember this day. She has adjusted well and made herself at home!"

Puff: When Puff arrived at SICSA in late April 2019, he was found to have an infected tooth and was FIV+. Our amazing medical team worked on his tooth, as well as educating potential adopters on what having an FIV+ cat did and did not mean. When Robert came to SICSA looking to adopt and found Puff, he immediately fell in love. Like many cats, Puff took some time to adjust in his new home. However, with some support from the SICSA staff, Puff started to come out of his shell. Robert said that "Puff sits on my lap for hours, sleeps with me at night, and plays like a 6 month old kitten, not a 6 year old adult. He's wonderful."



A few months later, the staff at SICSA called Robert to let him know of another FIV+ cat that had arrived at SICSA. He came in to adopt Minerva, a gorgeous tortoise colored cat, and couldn't resist giving her 2 month old kitten a home, too. Robert is now a proud cat parent of 3!

PUBLIC SPAY & NEUTER



SICSA Veterinarian, Dr. Roth, vaccinates a puppy.

Providing low cost and subsidized spay and neuter services for the public has been a critical part of SICSA's prevention efforts for almost three decades. In 2019, SICSA provided a record number of public spays and neuters. In addition to the 1,147 spays and neuters we provided to animals in our adoption program, our team altered an additional 3,581 animals. This is a **12% increase over 2018, and prevented thousands of homeless animals.**

The vast majority of those, 75%, were cats. Due to services in Montgomery County for cats greatly decreasing, SICSA worked even more diligently to try and reduce the number of feral and free roaming cats. This including the implementation of two Trap-Neuter-Return (TNR) programs in partnership with the cities of Kettering and Centerville.

VOLUNTEER SERVICES

At the heart of everything SICSA does is our army of volunteers. SICSA began as volunteer-led organization. Forty-five years later, volunteers are still the life blood of our services.

In 2019, our 700+ volunteers provided almost 44,000 hours of services. This included more than 20,000 hours by our volunteer fosters, and almost 22,000 at the building, through events, and more! This is the equivalent of 21 full time employees! **We are especially proud of the 19% increase we had in 2019 of those volunteers who averaged 4+ hours a month.** SICSA also became certificated as a Service Enterprise Organization (SEO) by the Points of Light Foundation in 2019. A Service Enterprise Organization is one which leverages volunteers to achieve operational efficiency and increase social impact. We are proud to be among the top 11% of nonprofits in the country which have earned this certification in volunteer management and organizational performance.



VolunTeen taking a dog for a walk.

HUMANE EDUCATION



Campers outside in the play yards.

Our Humane Education programming provided tools to 4,628 young people that encourage critical thinking, respect, empathy, and compassion for animals. This was done through camps, classroom activities, and club activities.

In 2019, Kimberly Elman with Best Friends Animal Society stated that **"SICSA has an outstanding VolunTeen program, one of the best in the country! They offer a variety of ways for teens to volunteer their time with shelter pets, helping to save precious lives in their community, while learning more about humane education."**

PET WANTS DAYTON

In June of 2019, SICSA officially became the owner of Pet Wants Dayton. This is an exciting venture at several levels. First, having this line of business allows SICSA to further diversify our income. **Any proceeds from the sale of Pet Wants items go directly back into our programs and services. Second, it offers really great food and products, made locally, fresh, nutritionally, and delivered!** Third, the animals in SICSA's care benefit, too! Every animal not on a prescription diet is able to enjoy this high-quality food while at SICSA. If you have not yet tried Pet Wants, please, check us out!



Michelle, Pet Wants Manager, making Spaw Products.



A puppy snacks on Pet Wants Sweet Pawtato Chips.



Pet Wants White Fish and Duck food.

2019 UNAUDITED OPERATING BUDGET

Expenses

Staffing, Benefits, & Related	\$1,316,275
Non-Personnel Veterinary	\$229,633
Cost of Doing Business	\$178,683
Donor, Members, & Marketing	\$73,806
Pet Wants & Retail	\$62,910
Special Events	\$41,489
Programs & Services	\$31,083
Community Engagement	\$22,125
Depreciation	\$71,910
Sub Total	\$2,027,915

Income

Estates & Trusts	\$698,947
Donations	\$538,145
Clinic Services	\$354,559
Program Service Fees	\$255,040
Special Events	\$148,609
Pet Wants & Retail	\$73,263
Community Engagement	\$95,423
Sub Total	\$2,015,377
Net = Savings & Investments	\$136,071

We are so grateful for your support. SICSA strives to be good stewards of your patronage. We are independently audited on an annual basis. Charity Navigator, Guidestar and the Better Business Bureau are just a few who continue to applaud our transparency, management practices, outcomes and reputation.

SICSA Pet Adoption and Wellness Center is a 501(c)3 charitable organization.

EIN: 23-7367199

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 The Estate of Bonnetta R. Judd
 The Estate of Mary Berryhill
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 The Estate of Renate Glasscock
 The Fraternal Order of Moai Kon Tiki Chapter
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 The Joseph Weinreich Trust
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SICSA

Pet Adoption & Wellness Center

SICSA Pet Adoption & Wellness Center
8172 Washington Church Road
Dayton, OH 45458
www.SICSA.org



Thank you to Think Patented for printing our Annual Report.

PHOTOS THROUGHOUT THE YEAR



PUPCOMING & CAT-TASTIC EVENTS:

View our online event calendar at SICSA.org/events!

Friends of SICSA Garage Sale

Thursday, July 16th &
Friday, July 17th
8:00 am - 4:00 pm

Location:
2600 Wilmington Pike
Dayton, OH 45419
(Old SICSA)

Friends of SICSA Summer Bazaar

Friday, July 31st
12:00 pm - 7:00 pm
& Saturday, August 1st
9:00 am - 4:00 pm

Location:
SICSA Pet Adoption & Wellness
Center

The Cat's Meow

Saturday, September 19th
More information to follow!

Stay Involved!

Follow us on Facebook, Instagram
and TikTok!